



Coast Counties Peterbilt - Salinas

920 Elvee Dr Salinas, California 93902
 Phone: (831) 758-2441 - Fax: (831) 758-3314



Case Number: 13928919
Repair Order Number: 56461
Purchase Order Number: N/A
Service Advisor: Renteria, Geovanni - Case Date 2023-10-03 07:51:26 -0700
ETR: 10/13/2023 at 10:00 am PDT

Customer: Kenan Advantage Kagw Gilroy, Ca	Unit Number: 3314620	
Address: 6490 AUTOMALL PKWY GILROY, CA 95020 Phone: (408) 846-8853 Fax: N/A Customer Number: 52009	Asset: 2018 Peterbilt 579 Serial Number: JD473763 VIN: 1NPBLP9X9JD473763 Engine: MX-13	Engine Hours: 0 Mileage: 479159 Miles Warranty Start: 2017-09-25 12:00:00 -0700 In Service: 6 Years 1 Month

Item	Operation Name	Labor Hours	Hourly Rate	Parts	Core Prices	Additional Charges	Totals
1	Decisiv- Need to change to proper code. Complaint: Recall Campaign: [E293] EMY2017 PACCAR MX-13 EGR Flex Pipe Emissions Recall (OPEN) Proactive Labor: 0.9 \$209.95 Parts: -(0.0) [2188190PE] GASKET \$68.50 \$0.00 \$0.00 -(1.0) [2341112PE] EPA/EGR FLEX PIPE \$116.74 \$0.00 \$116.74 -(2.0) [Y53-6109] KIT-LABEL REPAIR \$8.75 \$0.00 \$17.50 Additional Charges: 012, Misc. Shop Supplies \$0.00 \$0.00 060, Hazardous Waste Fee \$0.00 \$0.00 101, California Energy Fee \$0.00 \$0.00	0.9	\$209.95				\$188.96 \$134.24
2	Decisiv- Need to change to proper code. Complaint: Recall Campaign: [E279] PACCAR MX-13/MX-11 Engine MY17 Software Incorrectly Sets DTC P1092 (OPEN) Proactive Labor: 0.6 \$209.95 Additional Charges: 012, Misc. Shop Supplies \$0.00 \$0.00 060, Hazardous Waste Fee \$0.00 \$0.00	0.6	\$209.95				\$125.97 \$0.00
3	Engine System Complaint: VEHICLE DIES OUT AFTER RUNNING FOR A BIT, HAS ISSUES STARTING BACK UP, DEF GAGUE GOES OUT, LIGHTS IN DASH DON'T FLASH ON DASH, PCM WON'T COMMUNICATE EITHER. CHECK AND ADVISE, PLEASE. Correction: 10/3/2023 3:39:40 PM 230 customers complaint is the truck shuts off out of nowhere. I first did a visual inspection and so no obvious damage. next i checked the main engine relay and it had good resistance. next i checked the batteries and also load tested them and they all passed. i then reconnected everything and the truck did not turn on after that. i disconnected the J2 connector at the ecm and jumped the main relay and checked for power and grounds at the J2 harness and got battery voltage. i then used a break out harness to go straight to the ecm and i was not able to communicate. recommend replacing the ecm and also inspecting the dpf sent a p&a for the parts needed. Labor: 3.81 \$209.95 Parts: -(0.0) [2131533PEX] MODULE, PARTICULATE FILTER \$3,072.65 \$858.00 \$0.00 Additional Charges: \$217.98	3.81	\$209.95				\$799.91 \$0.00 \$217.98



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Asset: 2018 Peterbilt 579

VIN: 1NPBLP9X9JD473763

Item	Operation Name	Labor Hours	Hourly Rate	Parts	Core Prices	Additional Charges	Totals
	012, Misc. Shop Supplies					\$55.99	\$55.99
	060, Hazardous Waste Fee					\$51.99	\$51.99
	101, California Energy Fee					\$10.00	\$10.00
	S-COMPUTER, COMPUTER FEE					\$100.00	\$100.00
4	DRIVELINE/CARRER BEARING/U-JOINT Complaint: REATTACH DRIVELINE WITH NEW STRAP KIT PLEASE.						
	Labor:	0.8	\$209.95				\$167.96
	Parts:						\$27.82
	-(1.0) [K1T-RPL25-20] HARDWARE-RPL CP			\$27.82	\$0.00		\$27.82
	Additional Charges:						\$0.00
	060, Hazardous Waste Fee					\$0.00	\$0.00
	012, Misc. Shop Supplies					\$0.00	\$0.00
5	Engine System Complaint: VALVE ADJUSTMENT, PLEASE.						
	Labor:	3	\$209.95				\$629.85
	Parts:						\$152.00
	-(1.0) [2105834PE] GASKET, VALVE COVER			\$42.28	\$0.00		\$42.28
	-(1.0) [2105835PE] GASKET, VALVE TRAIN CASING			\$109.72	\$0.00		\$109.72
	Additional Charges:						\$0.00
	012, Misc. Shop Supplies					\$0.00	\$0.00
	060, Hazardous Waste Fee					\$0.00	\$0.00
6	REMOVE AND CLEAN DPF Complaint: REMOVE AND CLEAN DIESEL PARTICULATE FILTER. Correction: DISCONNECTED ALL SENSOR LEADS, DISCONNECTED INLET AND OUTLET PIPES, REMOVE ANY INTERFERRING SIDE PANELS OR IN SOME CASES, REMOVAL OF ENTIRE AFTERTREATMENT ASSEMBLY FROM THE SIDE OF THE TRUCK. DISASSEMBLE AS NEEDED AND REMOVE DPF AND DOC FROM ASSEMBLY, MOVE TO CLEANING STATION. BENCH TEST AND PNEUMATICALLY CLEAN FILTER FOR A MINIMUM OF 60 MINUTES AND RETEST. IN SOME CASES, DPF MAY NEED TO BE THERMALLY CLEANED IN KILN FOR 12 HOUR OVERNIGHT PROCESS. UPON COMPLETION OF FINAL BENCH TEST, DOC IS PNEUMATICALLY CLEANED FOR A MINIMUM OF 20 MINUTES. REASSEMBLE DPF AND DOC, REINSTALL IN AFTERTREATMENT ASSEMBLY, REINSTALLLL ASSEMBLY IN CHASSIS AND RECONNECT ALL INLET/OUTLET PIPING AND SENSOR LEADS. PERFORMED RESET IN ENGINE ECM TO CONFIRM CLEANING AND PERFORM STATIONARY REGEN.						
	Labor:	4	\$209.95				\$839.80
	Parts:						\$7,566.21
	-(2.0) [2188190PE] GASKET			\$68.50	\$0.00		\$137.00
	-(1.0) [2880215CUM] GASKET-AFM DEVICE			\$17.95	\$0.00		\$17.95
	-(1.0) [2131526PE] CATALYST- DIESEL OXIDATION			\$4,568.12	\$0.00		\$4,568.12
	-(1.0) [2274612PE] DPF KIT, W/ CLAMPS, GASKETS, EPA17			\$2,843.14	\$0.00		\$2,843.14
	Additional Charges:						\$0.00
	012, Misc. Shop Supplies					\$0.00	\$0.00
	060, Hazardous Waste Fee					\$0.00	\$0.00
7	Replace Engine ECM Complaint: ECM replacement and test drive.						



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Gilroy, Ca

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Item	Operation Name	Labor Hours	Hourly Rate	Parts	Core Prices	Additional Charges	Totals
Labor:		4	\$209.95				\$839.80
Parts:							\$2,939.15
	-(1.0) [2298833PEX] ENGINE CONTROL MODULE, MX-13/11, EPA17			\$2,939.15	\$393.25		\$3,332.40
	-(1.0) [2298833PEX-C] ENGINE CONTROL MODULE, MX-13/11, EPA17-Core			\$0.00	\$393.25		-\$393.25
Additional Charges:							\$0.00
	012, Misc. Shop Supplies					\$0.00	\$0.00
	060, Hazardous Waste Fee					\$0.00	\$0.00

Parts: \$10,819.42

Labor: \$3,592.25

Taxes: \$1,015.88

Other Misc Charges: \$217.98

Total: \$15,645.53

Notes:

[10/3/2023 at 09:02 am PDT] - Unit 3314620 was checked in at Coast Counties Peterbilt - Salinas, arrival time: 10/3/2023 at 08:58 am PDT.
Repair status set to Checked-in.

[10/3/2023 at 09:02 am PDT] - VEHICLE HAS BEEN CHECKED IN. WILL BE LOOKED AT BY TECH RIGHT NOW.

-ANDREW

[10/3/2023 at 04:45 pm PDT] - Approval Requested for the estimate version 1, total \$7,340.81. https://paccarpg.decisiv.net/shared/estimates/13928919/print_redirect.pdf?version=1 _new dependent=yes,height=350,width=780,resizable=yes,scrollbars=yes nofollow>View the estimate. NOTE: Tech recommends replacing the ECM and cleaning the DPF. We do not have the ECM in stock. We would have to open a TCS case to get a lead time on the ECM. Please let us know if you approve of the repairs.
Repair status set to Hold (auth).

[10/4/2023 at 11:41 am PDT] - APPROVED

Joshua Gonzalez

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Lead Technician

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Martinez, CA 94553

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Gilroy, Ca

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Asset: 2018 Peterbilt 579

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Sent via Email

[10/4/2023 at 03:45 pm PDT] - The media from case number 13928919-56461 is ready for review on <a href="https://app.truvideo.com/crud/repair-order/view/43344743"

rel="nofollow">https://app.truvideo.com/crud/repair-order/view/43344743

[10/4/2023 at 05:14 pm PDT] - Approval Requested for the estimate version 2, total \$15,752.54. <a href="https://paccarpg.decisiv.net/shared/estimates/13928919/print_redirect.pdf?version=2"

target="_new" data-popup-options="dependent=yes,height=350,width=780,resizable=yes,scrollbars=yes"

rel="nofollow">View the estimate. NOTE: Tech recommends replacing the DPF and DOC. DPF is falling apart and the

DOC is missing the baffle inside. We do not have the DPF and DOC in stock. We can get them next day no freight. Please let us know if you approve of the repairs.
Repair status set to Hold (auth).

[10/9/2023 at 03:16 pm PDT] - Approval Requested for the estimate version 3, total \$15,437.61. <a href="https://paccarpg.decisiv.net/shared/estimates/13928919/print_redirect.pdf?version=3"

target="_new" data-popup-options="dependent=yes,height=350,width=780,resizable=yes,scrollbars=yes"

rel="nofollow">View the estimate. NOTE: Tech recommends replacing the DPF and DOC. DPF is falling apart and the

DOC is missing the baffle inside. We do not have the DPF and DOC in stock. We can get them next day no freight. Please let us know if you approve of the repairs.
Repair status set to Hold (auth).

[10/11/2023 at 02:55 pm PDT] - DO WE HAVE AN APPROVAL FOR THE REPAIRS ON THIS UNIT?

[10/12/2023 at 09:30 am PDT] - The DPF is broken into pieces and DOC is broken. Both will need to be replaced before we move forward on these repairs. Please advise on if approved.

Thanks,

[10/12/2023 at 09:41 am PDT] - Hi Gabe, please submit a revised estimate reflecting the DOC and DPF replacements for review, thank you.

[10/12/2023 at 10:08 am PDT] - I sent a revised Estimate on 10/09/23 for \$15,752.54 loaded into Decisiv Case. I can resend again if you like?

[10/12/2023 at 10:08 am PDT] - Approval Requested for the estimate version 4, total \$15,645.53. View the estimate.

Repair status set to Hold (auth).

This estimate is subject to teardown and inspection and is valid for 30 days from date above. I, the undersigned, authorize you to perform the repairs and furnish the necessary materials. I understand any costs verbally quoted are an estimate only and not binding. Your employees may operate vehicle for inspecting, testing and delivery at my risk. You will not be responsible for loss or damage to vehicle or articles left in it. AUTHORIZED BY: _____ DATE: __/__/__